

Vernon Technology Solutions
77 Selleck St.
Stamford, CT 06902
(T) 203-969-0060
(F) 203-969-0050
<http://www.vernontech.com>

January 11, 2005

Dear Mr. Griffin,

Vernon Technology Solutions has been using Useful's 1-Box Cafe in our computer rental and hospitality services business since November 2003. We have found the 1-Box Café to be a great success for our customers and in May 2004 we added more systems to our rental pool. We have found it to be a strong fit with the hospitality industry. Currently, we deal with approximately 200 hotels, convention centers, and trainers.

While allowing us the ability to easily provide extra solutions such as branding, 1-Box Cafe has saved us on hardware, software, shipping, maintenance costs, and lowers the total cost of ownership by as much as 60%. The products' virus immunity has been a big plus. In addition, only one IP address is needed, saving substantially on costly venue service fees.

Userful's complete cybercafe solution has provided a fast, simple, and portable way for us to provide sponsor-branded Internet kiosks for hotels, conferences, trade shows, and convention customers. 1-Box Cafe has also allowed our customers to save thousands of dollars on venue IP address charges. The responsiveness of Useful's technical team has been outstanding.

Sincerely,

Mark Hawkins
Business Development Manager
Vernon Technology Solutions