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Friday, May 9, 2003

Dear Mr. Griffin,

After battling with how to cost effectively offer onsite registration services to our customers, Userful's "1-Box Onsite" is a dream come true. "1-Box Onsite" has proved a valuable addition to IT Sports Net's registration and league management software.

We've been using "1-Box Onsite" since February 10th, 2003 with great success. It's worked perfectly. The portability and speed of set-up is outstanding. We've literally been able to unpack the equipment and set-up and test an 8-users network (including shared printing) in less than 25 minutes.

"1-Box Onsite" give us a dramatic edge over our competitors that are still struggling using traditional PCs or thin clients. Our competitors need specialized vans: our entire 8-user network (including monitors) fits into a hatch-back-car. They need technical experts on location. We simply plug in the monitors and keyboards and turn it on.

We've been very satisfied with the Userful's highly competent technical team, and responsive support. We're considering expanding usage into other areas of our business such as onsite training, our call centre, and even permanent installations in sports venues.

Userful has addressed a big concern with an elegant solution. "1-Box Onsite" is extremely stable and reliable, and we've had no problems.

If you're still dragging ordinary PCs around, you're missing out on huge operational savings. IT Sports Net highly recommends Userful's "1-Box Onsite" to anyone looking for a reliable, hassle-free onsite computing solution.

Sincerely,

David Cooper
President, ITSportsNet