



APRIL 18 - 20, 2005
METRO TORONTO CONVENTION CENTRE, NORTH BUILDING

April 29, 2005

Userful.com
2nd Floor, 928-6th Ave SW
Calgary, AB T2P 0V5

Dear Mr. Griffin:

LinuxWorld Canada and NetworkWorld Conference & Expo 2005 experienced a very successful Email Garden. We owe this to Userful's 1-Box Cafe. Their ten-user system operating off one central computer box is an ingenious idea, and worked very well at the highly-trafficked conference and exposition.

We found Userful's solution to be incredibly simple and portable. It was a pleasure to work with the Userful team, as they were competent, friendly, and knowledgeable. The entire process integrated seamlessly with our activities, without a hitch.

We would definitely recommend Userful and their 1-Box Cafe for any trade show or event, where saving costs, providing an effective and efficient Internet Cafe, and partnering with a reputable and friendly company are priorities.

Sincerely,

Bruce Cole
President
Plum Communications Inc.
LinuxWorld Canada Conference & Expo