

# Belen Public Library

Belen Public Library \* 333 Becker Avenue \* Belen, NM 87002

May 10, 2005

Re: Useful & DiscoverStation

To Whom it May Concern,

We started using DiscoverStation in August 2004 and it's been a Godsend. For years we'd struggled to turn a personal computer into a public computer and we had no end of headaches. The six years up until we started using DiscoverStation were very difficult for us. Now, Useful takes care of us. Their customer service is excellent. If something goes wrong, they're in there fixing it. DiscoverStation is a fraction of the work our previous computers were. It reduces the time we spend on the public computers by about 80%, so we now have time to focus on other tasks and projects.

DiscoverStation has also enabled us to finally deploy enough stations to satisfy demand. It is truly a cost effective way to deploy public computers. We highly recommend DiscoverStation to any library that would like to improve their public computer program while reducing the time staff spend managing the machines.

Sincerely,



Beverly McFarland  
Belen Public Library  
Belen, NM